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BOULT • CUMMINGS
CONNERS • BERRY, PLC

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REGULATORY AUTH.
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OFFICE OF THE
EXECUTIVE SECRETARY

Henry Walker
(615) 252-2363
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May 18, 2001

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Mpower Communications

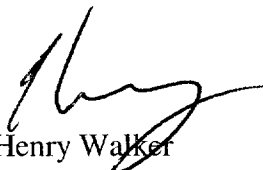
Dear David:

Attached is a notice of withdrawal of service filed by Mpower Communications Corp. pursuant to Rule 1220-4-8-.05. The rule requires that Mpower provide written notice to customers at least ninety days prior to withdrawal. Attached is a copy of that notice which is now being mailed. The rule does not require the filing of a petition nor does it require Authority approval of the proposed withdrawal.

Please call me if you have any questions.

Sincerely,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

By: 
Henry Walker

HW/nl
Attachment



Mpower Communications Corp.
Corporate Headquarters

175 Sully's Trail
Suite 300
Pittsford, NY 14534
phone: (716) 218-6550
fax: (716) 218-0635

May 18, 2001

Re: Mpower Service Cancellation

Dear Mr. Waddell:

Mpower Communications Corp. (Mpower) announced today that it is exiting several markets nationwide. Included in the recently canceled markets is the Nashville market. Mpower does not serve any other customers in Tennessee other than in the Nashville market. Consistent with the 90 day notice requirement contained in Commission Rule 1220-4-8-.05, Mpower anticipates that it will discontinue all services in the Nashville market on August 24, 2001.

As required by Commission Rule 1220-4-8-.05, Mpower is sending this letter to formally notify the Authority regarding the various actions being taken by Mpower to effectuate its market departure. Additionally, as required by 47 C.F.R. §63.71, Mpower shall serve the Authority, under separate cover, with a copy of the discontinuance application filed with the Federal Communications Commission on May 18, 2001.

Mpower has identified a total of 446 customers in the Nashville market. Each of these customers has been notified in writing of Mpower's discontinuance of service. As reflected in the attached document, the notice provides a comprehensive website address with the answers to frequently asked questions, contact information, alternate service providers by market and final service discontinuance dates. Furthermore, the notice provides customers with a toll-free number for the Mpower Customer Service Department in the event that customers have any additional questions.

Mpower trusts that this information will satisfy any Authority concerns regarding the notification of customers. If you have any questions, do not hesitate to contact me. I appreciate your attention to this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "David Woodsmall", written over a circular stamp or seal.

David Woodsmall
Regional Vice President –
Legal & Regulatory Affairs
716-218-8796



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Dear Mpower Customer:

As a result, please be advised that effective August 24, 2001, Mpower Communications will no longer be providing local or long distance telephone services, high-speed Internet services, dial-up Internet services or Web hosting in the Nashville area. This means that all services currently being provided to your business or residence by Mpower will be discontinued on August 24, 2001.

A comprehensive Web site has also been created that provides frequently asked questions, contact information, a list of impacted markets, alternate service providers by market, charts showing time periods for which service will be provided per market and final cut-off dates per market. For more information, please visit: www.nipowermarkets.com

If you have any questions regarding your service please contact our Customer Service department at our toll-free number: 1-866-858-5270.

Thank you for allowing Mpower Communications to serve as your communications provider. We sincerely apologize for any inconvenience this may cause you, and hope that this up-front notification will allow you enough time to transition your business or home communications services easily and without interruption.

Sincerely,

Carl G. Wahl

Paul D. Cluch
President of Sales

The following applies for local telephone service only:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20534, referencing the Sec. 63.71 Application of Mpower Communications Corp. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.